

eMessage Continuity & Archiving



The Problem Overview

- Excessive storage is required on the customer's network to maintain their own archives.
- Business Continuity Plans need to account for the company's email system in the case of a disaster.
- E-Discovery and audit requests cost an organization time and money because of the need to manually search through archived emails.

There is no question that email has become the communications hub for all organizations. As a result, it's now imperative that an organization not only archive but quickly access email in the event of legal discovery or disaster recovery. Ciracom provides a simple and economical email archiving system that securely stores all incoming and outgoing email while providing each user access to his/her archive through a web-based portal. Our eMessage Continuity & Archiving solution safely stores your messages off site in our secure data center and makes it easy to fulfill e-discovery and audit requests while maintaining business continuity.

The Ciracom Solution

Our eMessage Continuity and Archiving solution includes an archive portal that allows end users to access their own archives. We host the archive, thus relieving hardware on the customer's network from the storage and access duties. Roles are created and assigned directly in the portal. Supervisory accounts are one role that can be set up and provide access to other employees' archives. The portal also allows for the creation of user groups for easy maintenance.

All messages can be recovered back to the user's inbox with a single click. Also, all users have the ability to send and receive messages directly from the archive. The message interface contains many parallel elements to popular email programs, so users will be productive on day one without portal training.

The Benefits of Ciracom's Solution

| Key Features | Benefits |
|---|---|
| Single Web-Based Interface | Browser based tools mean ease-of-use for administrators, no maintenance for your IT department, and single log-in |
| Simple Reporting & Management Features | 24/7 access allows administrators to retrieve reports and manage configurations at their convenience |
| Maintain Business Continuity | Satisfy your Business Continuity Planning requirements with the ability to send & receive messages from within the archive itself |
| Customizable Data Retention | Flexible message retention options allow you to set the length of time messages are kept in the archive. Messages can be off-loaded onto other media upon request |
| Easy Message Recovery | Message recovery speed is greatly improved through advanced search and filter controls and a simple recovery function |

For More Information Please Call

703.621.3900

E-mail us at info@ciracom.com or visit us at www.ciracom.com

